

Information for General Practitioners



# Priority Care Centres

Your patient recently sought urgent care at an Emergency Department, and was assessed as eligible for treatment at a Priority Care Centre (PCC). Your patient consented to receive care at a PCC rather than wait for care at an Emergency Department.

## What are Priority Care Centres?

Wellbeing SA, in partnership with SA Health, Adelaide Primary Health Network and four contracted General Practices have established four Priority Care Centres (PCCs) across metropolitan Adelaide. Priority Care Centres provide community-based healthcare and treatment for patients with urgent, non-life-threatening conditions, who would otherwise seek treatment at a public hospital Emergency Department (ED).

## The PCC Service

PCCs are led by General Practitioners with support from emergency and acute care SA Health Nurses, and onsite or nearby auxiliary services (pathology, radiology, pharmacy).

Where required, patients are assisted with transport to and from the PCC and other services.

Through the PCCs, your patient will have access to additional community support services that would not have been accessible through treatment at an Emergency Department.

After treatment at a Priority Care Centre, patients are discharged for follow up care with their usual General Practitioner. Priority Care Centres do not provide ongoing care.

All PCC patients receive a Discharge Summary for their usual GP. Test results are accessible via your usual medical software, and the care provided is entered into My Health Record.

## The Priority Care Centres can assess and treat a range of conditions including:

- Suspected or confirmed simple fractures requiring back-slab, splinting or cam boot application
- Minor wounds, cuts, abrasions, lacerations including suturing
- Ear, nose foreign body
- Incision and drainage of abscesses
- Cellulitis and infections requiring IV antibiotics

For further information about PCC suitable conditions, services, locations, or to contact a PCC, please view the General Practitioner to PCC pathway via

[General Practitioner Pathway to a Priority Care Centre](#) available at  
[www.sahealth.sa.gov.au/prioritycarecentres](http://www.sahealth.sa.gov.au/prioritycarecentres).

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## For more information

**Wellbeing SA**

[WellbeingSAPriorityCareCentres@sa.gov.au](mailto:WellbeingSAPriorityCareCentres@sa.gov.au)  
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