



# Priority Care Centres

SA Health and Wellbeing SA, in partnership with the Adelaide Primary Health Network and GP Practices, have established four Priority Care Centres across metropolitan Adelaide.

## What are Priority Care Centres?

The Priority Care Centres provide community-based healthcare and treatment for eligible patients who would otherwise be seeking a service from an Emergency Department.

Priority Care Centres are able to treat eligible patients who present at our Emergency Departments with low acuity conditions. Priority Care Centres also have capacity to see patients referred by General Practitioners to enable avoidance of Emergency Department presentations.

## Why is my GP referring me to a Priority Care Centre?

Priority Care Centres are able to provide a range of services which can mean you do not have to wait in an Emergency Department for additional care or treatment.

## What will happen when I arrive at a Priority Care Centre?

Your GP will provide you with the address of your nearest Priority Care Centre once they have confirmed with the Priority Care Centre that they are able to accept you. When you arrive at the clinic advise that you have been referred to the Priority Care Centre by your GP and that they have rung ahead to give your name and details.

A nurse will attend to you and you will be seen by a GP as soon as possible.

The Priority Care Centre will also provide access to other services you may need such as imaging, pathology, pharmacy.

Additional services may not be on site and same day testing may not always be available.

## Is there a fee involved for treatment at a Priority Care Centre?

No. You will not incur any additional costs for your consultation provided you have your Medicare card on hand.

## How will my GP be informed about my care at a Priority Care Centre?

The Priority Care Centre will provide your regular GP with a discharge summary and/or if you have a MyHealthRecord account, appropriate information will be uploaded to your health record. You will need to follow up with your regular GP for any follow up and your ongoing primary health care needs. If you require additional community support services as part of your immediate care needs, appropriate referrals will be organised by the Priority Care Centre.

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## For more information

**Wellbeing SA**

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[www.sahealth.sa.gov.au/](http://www.sahealth.sa.gov.au/)

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