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Please circulate this information to staff in your practice and display on the appropriate notice boards. Thank you.



Issue 12 | 16 May 2024

Southern GP Matters

Dear GP Practice Teams

This year is certainly passing by and it is as busy as ever! We have been fortunate enough to connect with many of the Southern GP teams already this year, whether it be via a practice visit, email enquiry or phone conversation – thank you for your continued engagement.

We are pleased to share the following short but hopefully helpful update with you, which has a focus on local CPD and research initiatives.

As always, please don't hesitate to [get in touch](#) with us and let us know how we can further support you.

Dr Mai, Emma, and Emily

Table of contents

Service updates

- GP Liaison in FMC Medical Records – please use generic email instead of fax number until May 20
- GP Referral hotline – extended availability: Call 08 8204 7886, Monday to Friday 8.30-4pm to check if your referral has been received, triaged or appointed
- Reminder – transition of FMC Cardiology Clinic and new fax number (08) 8204 4576
- Urgent and after hours care options – updates
 - Contact the OOH nurses! 7 day service and new Noarlunga contact number
 - Mental Health Support available at the Southern Wellbeing Hub (Morphett Vale – with walk-in options)

System update

- Formatting: discharge summaries

Focus on CPD and research opportunities

- Mental health workshop – Carrying the weight of mental health (20th May)
- Beyond the C – Educational Webinar (Hepatitis C) (23rd May)
- Mental Health ECHO Series 2 (5th June & 3rd July)SALHN Grand rounds
- Call out to GPs providing services to Residential Aged Care homes!

Service updates

GP Liaison in FMC Medical Records – please use generic email instead of fax number until May 20

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The Medical Records team has recently relocated to a new location but will keep the same contact details. While the transition is underway, the team is asking that requests for clinical correspondence (e.g. discharge summaries, outpatient clinic letters) are emailed to them this week, rather than faxed.

GP Liaison team (FMC Medical Records):

- Email: healthfmcmedicalrecordsgpliaison@sa.gov.au (preferred method for requests)
- phone: (08) 8204 6040
- fax: (08) 8204 3964

GP referral hotline – extended availability: Call 08 8204 7886, Monday to Friday 8.30-4pm

We are happy to share the hotline hours have been extended as per the information below following an increase in GP enquiries. This is an interim support service until eReferral launches at SALHN.

- **GP Practice teams can call the GP referral hotline on 08 8204 7886 between 8:30am-4pm on Monday-Friday** to confirm if a referral has been received, triaged or appointed.
- Please note, this is not a clinical advice line.
- Please wait 48 hours after sending the referral before calling, unless the referral is urgent.
- If you require clinical documentation (e.g. clinic letter or discharge summary), the best contact still remains the GP Liaison team in FMC Medical Records: phone (08) 8204 6040, email healthfmcmedicalrecordsgpliaison@sa.gov.au

Reminder: transition of Flinders Medical Centre Cardiology Clinics (new fax number: 08 8204 4576)

We take this opportunity to remind our GP community of the changes for patients seeking public outpatient Cardiology services. Please note that the fax number for this clinic has now also been updated [SALHN Outpatient Clinics & Community Services Contact Details](#)

Phone: (08) 8204 6436

Fax: (08) 8204 4576

Address: SALHN Cardiology Outpatients, Flinders Campus, Suite 601, Level 6, Flinders Private Hospital.

Urgent and After Hours Care options – GP Information Sheet update and contact the OOH nurses!

We can see that the Urgent and After Hours Care Options – GP Information sheet is becoming a highly used and trusted document to assist General Practice in navigating the many services.

There have been some steady updates since it was first uploaded, so we wanted to take this opportunity to promote the latest version (with the link available below). Please let us know if there is a service you think should be added - we will be happy to do so.

[GP information fact sheet \(PDF 437KB\)](#)

Contact the OOH nurses! 7 days service and new Noarlunga contact number

Don't forget! The SALHN Out of Hospital Nurses (OOH Nurses) are skilled navigators of the hospital services and processes, ready to assist GPs in getting the best care for their patient at the right place, right time.

For assistance in navigation of services, contact the SALHN OOH Nurses, 7 days 0481 902 546 (FMC) and 0467 798 312 (Noarlunga).

Recent updates to the information sheet include:

Mental Health Support available at the Southern Wellbeing Hub (Morphett Vale - with walk-in options):

- Counselling support for people seeking help with mental or emotional wellbeing

- Mon, Tues & Fri 8.30am – 5pm, Wed & Thurs 8.30am – 8pm, every second sat 9am – 1pm (walk in only on Wed – Thurs 12pm – 8pm)
- GP referral required or see walk in times above
- Tel: (08) 8326 3591

Information for Southern Adelaide General Practice teams

Urgent and After Hours Care Options

For assistance in navigating the non-24 services below, please contact the SALHN Out of Hospital Helpline - 9811 802 246, 7 days, 24hr to 4pm.

Pediatrics	Advanced Practice (APNs)	General	Clinical Support
Child and Adolescent General Wagtail Care Service (Wagtail) - Value assessment for 18-24 year olds to 18 weeks with non-therapeutic conditions - Consultation services available - Monday-Friday 9am-5pm, weekends 9am-12pm - Tel: 081 8326 3591 (9am-5pm) / 081 8326 3592 (5pm-9pm) - Email: wagtail@salhnh.org.au	Wagtail Care Service (Wagtail) - Value assessment for 18-24 year olds to 18 weeks with non-therapeutic conditions - Consultation services available - Monday-Friday 9am-5pm, weekends 9am-12pm - Tel: 081 8326 3591 (9am-5pm) / 081 8326 3592 (5pm-9pm) - Email: wagtail@salhnh.org.au	General - General Practice (GP) services - Monday-Friday 9am-5pm, weekends 9am-12pm - Tel: 081 8326 3591 (9am-5pm) / 081 8326 3592 (5pm-9pm) - Email: general@salhnh.org.au	Clinical Support - 24-hour clinical support - Monday-Friday 9am-5pm, weekends 9am-12pm - Tel: 081 8326 3591 (9am-5pm) / 081 8326 3592 (5pm-9pm) - Email: clinicalsupport@salhnh.org.au
Child Protection Unit (CPU) - 24-hour support for child protection cases - Tel: 081 8326 3591 (9am-5pm) / 081 8326 3592 (5pm-9pm) - Email: cpu@salhnh.org.au	Advanced Practice (APNs) - 24-hour support for advanced practice services - Tel: 081 8326 3591 (9am-5pm) / 081 8326 3592 (5pm-9pm) - Email: apns@salhnh.org.au	General - 24-hour support for general practice services - Tel: 081 8326 3591 (9am-5pm) / 081 8326 3592 (5pm-9pm) - Email: general@salhnh.org.au	Clinical Support - 24-hour support for clinical support services - Tel: 081 8326 3591 (9am-5pm) / 081 8326 3592 (5pm-9pm) - Email: clinicalsupport@salhnh.org.au

Information extracted for General Practice teams and prepared by the SALHN GP Integration Unit - Updated 19 Dec 2023. For further details, please see the 'Useful Links' and 'Help' pages on our website: www.salhnh.org.au.

Information for Southern Adelaide General Practice teams

Useful Contacts

Southern Adelaide LHN	Patient results - Pathology	Patient results - Imaging	GP Integration Units
Southern Adelaide LHN - Tel: 081 8326 3591 - Email: info@salhnh.org.au - Website: www.salhnh.org.au	SA Pathology - Tel: 081 8326 3591 - Email: info@salhnh.org.au - Website: www.salhnh.org.au	SA Medical Imaging (SMI) - Tel: 081 8326 3591 - Email: info@salhnh.org.au - Website: www.salhnh.org.au	GP Integration Units - Tel: 081 8326 3591 - Email: info@salhnh.org.au - Website: www.salhnh.org.au

Information extracted for General Practice teams and prepared by the SALHN GP Integration Unit - Updated 19 Dec 2023. For further details, please see the 'Useful Links' and 'Help' pages on our website: www.salhnh.org.au.

System Update

Formatting: Discharge Summary

We would like to apologise if you have recently received a Discharge Summary that appears to be formatted incorrectly. The issue causing the formatting errors in some discharge summaries has been identified and escalated to be resolved as a matter of urgency.

In the meantime, if you receive a Discharge Summary with formatting errors which render some of the content illegible, please contact the SALHN Medical Records GP Liaison team to obtain a correctly formatted version:

GP Liaison team (FMC Medical Records)

- Phone: (08) 8204 6040
- Email: healthfmcmedicalrecordsgpliaison@sa.gov.au

Focus on CPD and research opportunities

Mental Health Workshop – carrying the weight of Mental Health

The panel includes Kaaren Haywood, Nurse Consultant from the [SALHN Weight Management Service](#) and Rosemary Allin, pharmacist from DATIS.

CPD:

- *GP participants will receive 2 CPD hours under the Educational Activities category with RACGP/ACRRM for attendance (accreditation pending)*

Link:

- To attend online, please [register here](#)
- To attend in-person, please email CPD@sapmea.asn.au directly due to catering cut-off times

Carrying the weight of Mental Health
For GPs, Nurses, Allied Health professionals and Mental Health Clinicians.

Monday 20th May 2024
6.30 - 8.30pm ACST

Hybrid workshop:
In person at ANMF (Ridleyton, SA)
or join live online

Register at:

sapmea.asn.au/education

This workshop will address the prevalence of weight-related issues amongst individuals living with mental health conditions, highlighting the significant impact it can have on overall wellbeing and explore evidence-based approaches to managing weight in this population, offering practical tools and techniques tailored to the unique challenges faced.

Presenters/Panel members:

- Dr. Teresa Girolamo - Bariatric General Practitioner
- Dr. Zanna Murfitt - Bariatric General Practitioner
- Kaaren Haywood - Nurse Consultant
- Dr Cate Houen - Psychiatrist
- Rosemary Allin - Pharmacist
- Sidney Vanderzalm - Exercise Physiologist
- Michelle Quirk - Community Rehab Worker, Lived Experience
- Dietitian: TBC

Funded by:  Enquiries to: cpd@sapmea.asn.au Accreditation pending approval

Beyond the C – Educational Webinar

The SALHN hepatology nurses are keen to let GP practices in our region know of an Educational Webinar for GPs and GP practice nurses coming up provided by ASHM and Hepatitis SA.

The webinar will cover an introduction to hepatitis C, including testing, treatment initiation, ongoing surveillance and monitoring, and a summary of hepatitis C clinical auditing and case-finding concepts in primary care.

CPD: 2 RACGP educational activity hours

Beyond the C – Educational Webinar (online)
Thursday, 23 May 2024, 6:30pm – 8:30pm (ACST)

Links: [Register here](#)

[Download flyer](#)

Mental Health ECHO Series 2

ECHO meetings provide an opportunity for participants to learn best-practice mental health care from our panel of experts and contribute to real-life case discussions. Through participation, practitioners can increase their confidence in applying evidence-based practice to improve the care of people living with mental illness.

We welcome all healthcare professionals from metropolitan, rural and regional SA to join the program.


The panel includes Dr Joel Pannel, Consultant Psychiatrist, SALHN Outer South Psychosis team.

CPD:

- GP participants will receive **1 CPD hour under the Reviewing Performance category with RACGP/ACRRM for each meeting attended.**
- GPs presenting a case for discussion, will receive **1 CPD hour under the Measuring Outcomes category (to be self-claimed).**

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[Enrol here](#)



Mental Health ECHO - Series 2
Monthly on Wednesdays
6:30pm - 7:45pm via Zoom

- March 6 - ADHD in children
- April 10 - ADHD in adults
- May 8 - Addiction and substance abuse in trauma and anxiety
- June 5 - Tobacco cessation in mental health population
- July 3 - Mental Health and Physical Health, things we don't often think about

SALHN Grand Rounds

Recordings of SALHN Grand Rounds are available [here](#). Please watch the live stream using your Chrome browser.

- “50 years of health and medical research in the south – a SALHN perspective”- 18th April 2024
- “Cardiac Amyloidosis – why the increasing interest in 2024” – 11 April 2024
- “The Colour of Medicine: Unpacking the role of race in clinical care and decision-making” – 21st March 2024
- “The modern Clinical Educator in Medicine: Striving for a culture of relevance and excellence” – 14th March 2024
- “The Multistage Fitness Test: Complications and Emerging Management Options” – 7th March 2024

Call out to GPs providing services to residential aged care homes!

Are you a GP working in private practice and providing services to residential aged care homes in South Australia?

If so, we would like to invite you to participate in a research study exploring what factors influence the low uptake of some government subsidised MBS and selected specialist services by older people in residential aged care.

This is part of a larger primary health care study being undertaken by the Registry of Senior Australians (ROSA), based at SAHMRI.

If you are interested in participating via a short online interview, we would love to hear from you. Please contact Carmel McNamara, Senior Translational Project Officer, Flinders University for further information at carmel.mcnamara@flinders.edu.au

Contact us

Please contact us at Health.GPIntegrationUnit@sa.gov.au to be added/removed to our mailing list or with any other enquiries. We welcome your feedback.

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