

Information for Carers and Fees and Charges

The Repat NBU

The Repat NBU is a specialised unit located at the Repat Health Precinct in Daw Park and is operated by the Southern Adelaide Local Health Network Older Persons Mental Health Service. The service provides 12 places-of-care for people living with dementia, who experience very severe to extreme behaviours associated with the dementia. These are known as Behavioural and Psychological Symptoms of Dementia or BPSD. The places-of-care are divided into 2 pods.

A dementia enabling environment and the skills of the staff at the Repat NBU in line with evidenced based practice mental health, aged care and trauma informed care has been designed to ensure the best possible care for your loved one, to support ongoing care planning and transition. We recognise the importance of the relationship between the person living with dementia, their carers and staff. All members of the multi-disciplinary clinical and support team will ensure that consumers and their family/carers are central to care planning, and we encourage you to discuss your experience through ongoing engagement and the compliments and complaints process which assist in continuous improvement.

Prior to a referral being made to the Repat NBU, the treating team will have checked that there are no other medical conditions that may explain the BPSD being observed and will also have tried both medication and non-medication therapy to reduce the symptoms. As these alternative therapies and treatments were not successful, they feel that the best place of care for your loved one is the Repat NBU, in supporting transition to a specialist dementia care unit or residential care facility.

We will communicate with your loved ones usual treating team to understand their broader life experiences, as well as their likes and dislikes. This can assist us in understanding triggers for anxiety or distress that can be difficult for your loved one to communicate. For this reason, the treating team will share information with us about your loved one as part of their referral and transfer of care into the Repat NBU.

You will be offered an opportunity to visit the Repat NBU for a tour prior to consenting to referral/transfer if you wish.

SALHN is committed to an effective and fair feedback, compliments and complaints system and supports a culture of openness and willingness to learn from consumers. Please ask staff for more information regarding this.

Key information to be aware of:

The Repat NBU is a transitional care unit. It does not offer permanent long term residential care. People stay at the Repat NBU until their symptoms improve and they no longer need the specialist care offered by the service.

Existing aged care placement arrangements in place before admission to Repat NBU may not support the care your loved one requires. Support will be available to discuss accommodation options and costs involved. We will work with you and other care providers to support transfer to a specialist dementia care unit or residential aged care facility support.

Consent and legislation

Repat NBU is a secure unit for people with severe dementia. A formal substitute decision maker must be in place for admission to the unit. The current treating team will discuss any enduring powers or Advanced Care Directives with you, and prior to the Repat NBU referral or transfer there may need to be a hearing with the South Australian Civil and Administrative Tribunal (SACAT) to make sure you are able to formally consent to all aspects of your loved one's specialised care.

There may be Mental Health treatment orders in place currently, but these can't be used at the Repat NBU, which is why orders under the Guardianship and Administration Act are necessary. Your current treating team will support you in any applications or hearings.

Research

An important aspect of providing the best possible care for your loved one is researching new types of assessment tools and therapies. As a specialised dementia unit, there are prospects at the Repat NBU to contribute to a better understanding of dementia.

Staff will talk to you about whether you would like your loved one to be involved.

A similar service to the Repat NBU operates in the North of Adelaide in a unit called Northgate House. Depending on your wishes, we can also refer to Northgate House.

Fees and Charges Schedule

In accordance with SA Health Policy, there is a daily fee to support the care needs of consumers at The Repat NBU. with the updated fee amount found at: <https://www.health.gov.au/resources/publications/schedule-of-fees-andcharges-for-residential-and-home-care>. (Search for 'schedule of fees and charges for residential and home care'). These fees are increased every six months in line with Centrelink increases.

If you choose to pay and hold an existing RACF bed for your loved one elsewhere, duplication of fees may occur. The social worker from your current treating team can also provide information regarding fees and charges schedules.

Daily fee

The fee applies for each day in care.

The applicable fee is the 'Hospital Nursing Home Service' patient's fee.

*"Hospital Nursing Home Service patient means a patient who is transitioning accommodation from accredited aged care residential facilities to a public hospital facility for reasons other than for specific clinically required hospital treatment or a patient who is admitted to an SA Health hospital site having been assessed and determined as in need of aged care residential services consistent with those typically provided by an accredited aged care facility. These patients are not long-stay patients and should be charged from their first day in the facility;"*¹

The amount of the daily fee is equivalent to the Australian Government Department of Health Schedule of Fees and Charges for Residential and Home Care.

The fee is invoiced fortnightly in arrears and invoices are sent to the financially responsible party who is assisting the consumer with their finances and is responsible for payment of the daily fee.

Medication

Costs for pharmaceutical items dispensed during admission are included in the daily fee, however any special patient own medications are to be self-funded.

Incidentals and discretionary spending

Costs for discretionary spending outside of the unit for the consumer are the responsibility of the guardian. This includes personal items, meals and transport fees.

Personal details		
Name		
Date of birth		
MRN:		
Information provided		
<input type="checkbox"/> Repat Neuro-Behavioural Unit Carers Information Form	<input type="checkbox"/> Repat Neuro-Behavioural Unit Fees and Charges Schedule	
<input checked="" type="checkbox"/> Current Daily fee of: \$..... I Understand there is twice yearly increases in fees in line with Centrelink payment changes		
Authorised Representative / Financially Responsible Party Acknowledgement		
I acknowledge I have been provided with the information listed above and assisted to understand this. Carers information and fees and charges.		
Name		
Signature		Date / /
Office use only		
<input type="checkbox"/> Billing information provided to SALHN Finance		
Name		
Title		
Signature		Date / /