Fact Sheet - Secure Messaging

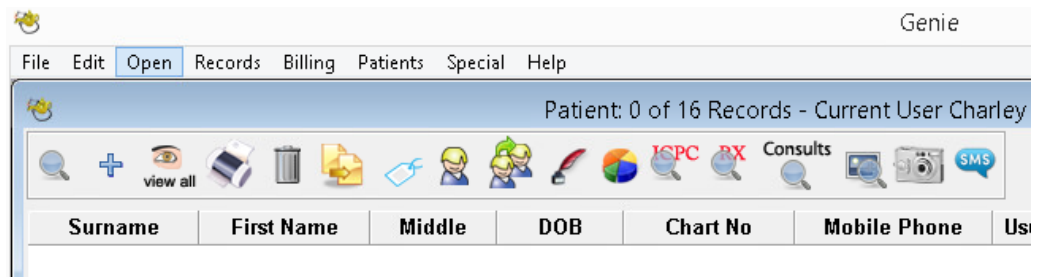# Finding Secure Message Clinical Documents in Genie

*SA Health is providing more connected and seamless care with **Secure Messaging**.*

Can't locate the Clinical Documents?
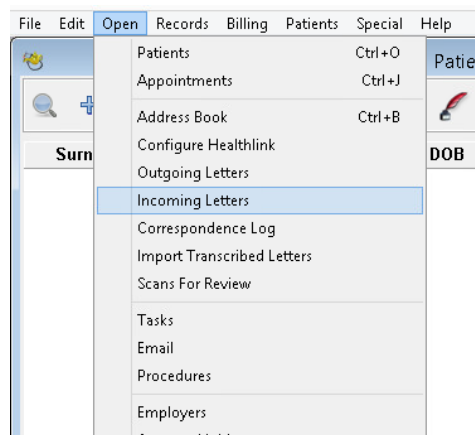
This guide will help you navigate to where the Clinical Documents distributed by Secure Messaging can be found in Genie.
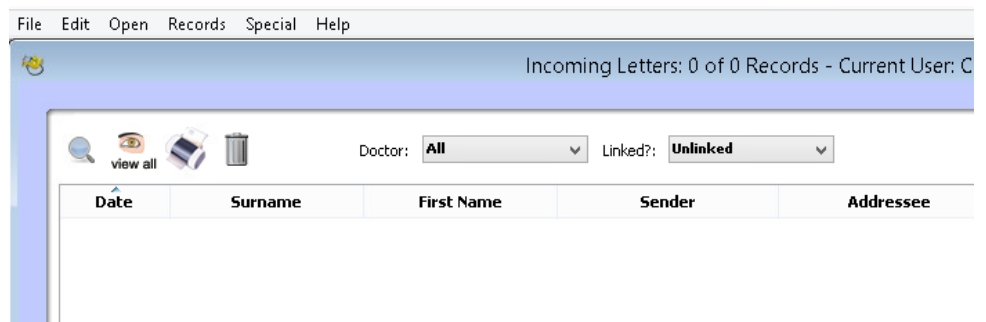
Genie – Practice Management System

1. To view in coming letters, select **"Open"**

2. Select **"Incoming Letters"**

3. Change Doctor to **"All"** and Linked to **"Unlinked"**

4. Look for the patients name and double click on the report you wish to view

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Still having trouble?

- Contact Genie on https://geniesupport.geniesolutions.com.au/hc/en-us/
- Your Primary Health Network can also provide general secure messaging support:
  - Adelaide PHN: digitalhealthinfo@adelaidephn.com.au
  - Country PHN: support@countrysaphn.com.au

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