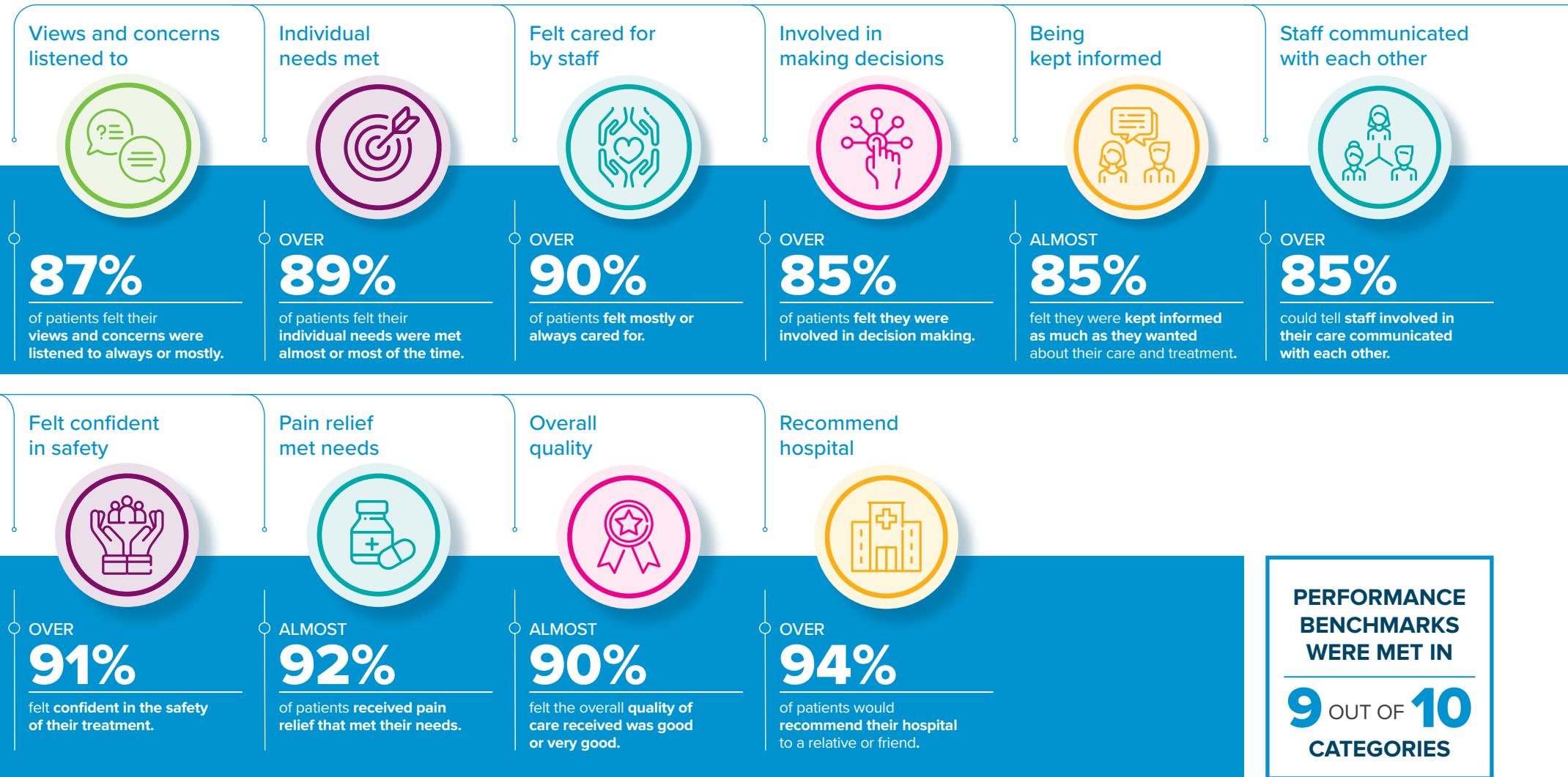


# Measuring Consumer Experience 2020

In 2019, **3,951** South Australians were interviewed (83.9% response rate) and their responses were analysed to measure hospital performance. Surveys were undertaken between January to December 2019.



Questions are based on the Australian Patient Hospital Experience Questions Set (AHPEQS).

Find out more by visiting: [sahealth.sa.gov.au/safetyandquality](https://sahealth.sa.gov.au/safetyandquality)



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