

Priority Care Centres

Clinical Decision Support Tool

	Inclusions	Clinician to Clinician Discussion	Exclusions
Age	With the exclusion of any high-risk co-morbidities or 'orange' criteria, patients with these non-complex presentations can be referred via the PCC Live App ensuring full clinical detail is provided.	<p>Clinician to Clinician Discussion</p> <p>Following thorough referrer clinical assessment, patients with these presentations may be appropriate for treatment in a PCC.</p> <p>Refer via the PCC Live App ensuring full clinical detail is provided (a PCC clinician may get in contact to discuss further detail as required).</p> <p>Note: Patients with multiple 'orange' symptoms have a higher probability of falling in the Exclusion zone.</p>	<p>Exclusions</p> <p>Patients with these presentations are not clinically appropriate for treatment in a PCC due to available staffing levels/skill mix and patients requiring higher level hospital care</p>
Age		Paediatrics less than 6 months Adults greater than 70 years	Paediatrics less than 3 months
Mobility	Independent mobility or be accompanied by a carer who can assist as required.	Decreased mobility related to acute injury	Unable to mobilise independently with or without mobility aid or carer not available to support mobility
Cardiovascular	Hypertension: asymptomatic Palpitations resolved asymptomatic	Musculo skeletal chest pain Low risk chest pain post ECG Suspected DVTs	Palpitations/arrhythmia HR <45>110 Acute ECG changes BP <100/p Acute non-traumatic chest pain
Ear, Nose and Throat	Foreign Body Tonsillitis Epistaxis (not on thinners)	Epistaxis: on thinners but resolved	Airway compromise Ongoing epistaxis on thinners
Eyes	Eye irritation Foreign body	Suspected chemical burn eye Visual changes without neurology	Ocular trauma Loss of vision/severe visual disturbance S/S retinal detachment
Gastrointestinal	Food Poisoning Constipation Haemorrhoids Gastroenteritis	Uncontrollable diarrhoea Dehydration Gastritis	Undiagnosed severe abdominal pain
Infections	Cellulitis Ear infection Abscess: low risk sites sinusitis Suspected UTI URTI/LRTI (neg rat) Mastitis	Abscess; high risk site i.e., genital/perianal/breast	Signs of Sepsis 2 or more of: HR>100 BP<100/p Febrile >37.7 or <36 Increased RR Altered mental State
Mental Health	Mild Anxiety or Panic attacks Mild to moderate depression without thoughts of harm	New or moderate level anxiety requiring mental health assessment	Unstable / complex Acute social issues requiring team-based assessment Thoughts of harm to self or others
Musculoskeletal	Laceration Abrasions Suspected fracture Soft tissue injury Relocated dislocation assessment Gout flare Back Pain able to ambulate Mild head injury: no LOC, no neurology Burns	Dislocated: phalanges/shoulder/patella/mandible Complex laceration Back pain requiring opioid analgesia to ambulate Head injury brief LOC with resolved neurology	Major Trauma; Meets Level 1 or 2 Trauma Criteria Neurovascular Compromise Abdominal trauma Head injury with significant LOC or on blood thinners Uncontrolled Major bleeding
Neurology	Headache: gradual onset without neurology shingles	Headache/migraine with visual disturbance Vertigo/dizziness without PMHx cardiovascular disease	Acute confusion/delirium Seizure Undiagnosed collapse or loss of consciousness Sudden onset severe headache Positive Rosier Vertigo/dizziness with nystagmus or PMHx cardiovascular disease
Paediatric	Fever Ear Infection Minor injuries Mild respiratory infections Conjunctivitis	Less than 6 months Dehydration requiring fluid challenge	IV medication/fluid administration Limp or floppy child Unstable observations Paediatrics less than 3 months
Pregnancy	Mild nausea and vomiting	Hyperemesis for rehydration First trimester bleeding – Mild less than 20 weeks gestation	Suspected or confirmed ectopic pregnancy Pregnancy unknown location Pregnant Trauma
Respiratory	Mild viral symptoms Mild exacerbation of chronic conditions Mild COPD/asthma/bronchitis	Moderate exacerbation of chronic conditions Moderate COPD/asthma/bronchitis >7 days post COVID asymptomatic	Severe breathing difficulty COVID-19 positive, symptomatic Ongoing O2 requirement RR >26 or Spo2 < 93% unless able to demonstrate patient norm
Skin Condition/Allergy	Rash/allergic urticaria/eczema flare Bite or sting Cellulitis Abscesses; low risk sites	Foreign body Bite or Sting with established infection	Anaphylaxis Systemic symptoms post snake/spider bite Non blanching rash
Urology	Suspected UTI Suspected renal colic Suspected STI/PID	Pyelonephritis Urinary retention Haematuria	Prolonged retention with severe pain
Miscellaneous	Dental Pain Occupational/workplace injury Urgent prescriptions Minor electric shock	Requires bariatric equipment with a weight limit over 200kg	Severe / uncontrolled pain (requiring IV narcotic analgesia) Drug overdose