

Keith and District Hospital Inc.

Keith and District Healthcare Newsletter

February 2023

Keith and District Healthcare Newsletter 3rd edition

Background

The Keith and District Hospital and the Limestone Coast Local Health Network have been working together to design an improved model of primary health and aged care services for the Keith community and surrounds.

In these newsletters, we will share with you the progress of transitioning the Keith and District Hospital into the public healthcare system. Aligning to our project timeline, we will highlight key milestones and achievements as well as issues and hurdles we face along the way. We will also provide you with further detail on key aspects of the model of care and answer frequently asked questions as we move forward with implementation.

Urgent Care Service has now resumed

Following the recruitment of two Community Paramedics, we are pleased to advise that our Urgent Care Service resumed on Tuesday 31 January 2023.

The Urgent Care Service operates seven days per week and will be staffed initially by hospital nurses and Community Paramedics.

If you need to access the Urgent Care Service, please note the following information:

- If you are suffering from a life-threatening illness or injury, dial 000 and SA Ambulance will direct the most appropriate emergency response.
- For non-life-threatening cases, call Keith and District Hospital on 08 8755 1555 and a nurse will triage your call to direct your care.

During business hours (9.00am to 5.00pm), the Community Paramedics and our nursing team will work together to ensure that there is always someone available for any walk-in urgent care cases at Keith and District Hospital.



Outside of these hours, anybody requiring urgent care assistance is advised to call the hospital in advance (if possible) or call the after-hours bell at our main entrance.

Welcome Luke Twaits, our interim Community Paramedic

Earlier this month, we welcomed Luke Twaits, our interim Community Paramedic to team.

Luke is an experienced paramedic who has recently come to South Australia after working for the ambulance service for a number of years in the United Kingdom.

Luke will be working interchangeably with David Beal on a weekly basis for the next two months whilst SA Ambulance Service continue to recruit for a permanent second Community Paramedic.



Pictured above: David Beal (left), Community Paramedic welcomes Luke Twaits (right) to the Urgent Care team at Keith and District Hospital.

OFFICIAL

Welcome Jacquie Halliday, Keith and District Hospital Nurse Transition Manager



On Monday 13 February, Jacquie Halliday commenced in the role of Keith and District Hospital Nurse Transition Manager.

Jacquie is a Registered Nurse with a wealth of clinical knowledge and has joined the team to support the transition and implementation of the Keith and District Healthcare model.

Jacquie will have a particular focus on supporting the transition of current Quality, Risk and Safety procedures and practices to align to other hospital sites across the Limestone Coast.

Please join us in welcoming Jacquie to the team!

If you have not yet subscribed to the regular updates direct to your inbox, you can sign up to receive regular updates at <u>https://bit.ly/3DTIAiW</u>.

If you have any feedback or queries, feel free to get in touch with the project team at <u>Health.LCLHNKeithTransitionProject@sa.gov.au</u>

For more information

Limestone Coast Local Health Network Keith and District Hospital Transition Project

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www.sahealth.sa.gov.au/KeithandDistrictHealthCare

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