

# Kangkanthi

## The new clinical services building at The Queen Elizabeth Hospital

### Frequently Asked Questions (FAQs)

The new Kangkanthi building at The Queen Elizabeth Hospital (TQEH) is now open.

The 5-level clinical services building is the centrepiece of the \$314 million redevelopment project at TQEH. Spanning 27,000 square metres, the new building will support the delivery of world-class healthcare to the western suburbs now and into the future.

Kangkanthi, pronounced ‘gun-gun-dee’, is a Kaurna word meaning ‘to care’.

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## Getting to Kangkanthi

### Where is the Kangkanthi building?

The Kangkanthi building is located in the north-east corner of the TQEH precinct. It is next to Woodville Road, across from TQEH main entrance and inpatient ward blocks. A map of the TQEH is available [here](#).

### How do I access the Kangkanthi building?

The Kangkanthi building has three public entrances:

- The main Kangkanthi entrance. This is directly opposite the TQEH main entrance to the tower block, and the Friends of TQEH gift shop.
- The Emergency Department entrance. This is on the left hand side of the main Kangkanthi building entrance, closer to Woodville Road.
- A public linkway on the ground floor also connects the north and south ward buildings with the Kangkanthi main lobby.

### Does the Kangkanthi building connect to the existing hospital?

Yes. There is a linkway on the ground floor between the Kangkanthi building and the existing north and south ward blocks.

There will also be a linkway on the first and second floor for staff only use.

### Where can I drop off/pick up a patient?

There is a new patient drop off/pick up area for the Kangkanthi building, accessed via Gate 2 of Woodville Road.

Gate 2 is currently used for the drop-off/pick-up zone outside the hospital's main entrance to the tower block.

### Are short term and accessible car parks available close to the new building?

There is an accessible and short-term car park area located between the new building and the tower block. This is accessed via Gate 2 off Woodville Road.

In addition, there are 72 accessible car parks available in the main visitor car park, accessed via Gate 5 off Woodville Road.

## Services

### What clinical services are in the new building?

The Kangkanthi building includes the following services:

- A 46 bay emergency department
- A 14 bed intensive care unit
- 12 operating theatres including pre-operative and recovery spaces
- 4 procedure rooms and a cardiac catheterisation laboratory
- 52 bed inpatient general rehabilitation facilities
- SA Medical Imaging department
- SA Pathology
- Central sterilising services department



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### Where are services located within the Kangkanthi building?

The location of each service in the Kangkanthi building is listed in the table below. A map of each floor is also available on our website.

Level	Services
Ground	Emergency department SA Medical Imaging Changing Places – adult accessible changeroom
1	Intensive care unit Procedure suite Cardiac catheter laboratory Central sterile supply department SA Pathology laboratory
2	Operating Theatres Pre-operative and recovery spaces
3	General rehabilitation
4	General rehabilitation

## Emergency Department

### Where is the new emergency department located?

TQEH emergency department is now located on the ground floor of the Kangkanthi building, facing Woodville Road and adjacent to Fresh+ Cafe.

### Where can I park for the new emergency department?

There is a designated drop-off/pick up area for the emergency department via Gate 2 off Woodville Road.

Some short-term and accessible car parking will also be available via Gate 2.

The visitor car park accessed off Woodville Road through Gate 5 can be used for longer-term parking.

### What is happening to the existing Emergency Department?

The existing Emergency Department closed on Wednesday, 3 July 2024. The space will be repurposed into a Hospital Avoidance Hub for the western suburbs.

The hospital avoidance hub is designed to provide rapid, multidisciplinary care seven days a week for patients who do not require urgent emergency care.



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## Design

### Who was involved in the planning and design of the Kangkanthi building?

Staff, consumers and the community have all played an important role in shaping the new clinical services building. Engagement began in 2018 during the initial project planning and continued throughout all phases of the redevelopment project. Clinicians, staff and hospital consumers have informed the design to optimise both the clinical and patient experience.

### What are the key features of the Kangkanthi building?

Key design features and benefits of the Kangkanthi building include:

- **Increased capacity:** The redevelopment will deliver larger service areas such as the medical imaging department with an additional CT scanner, 50% larger emergency department and additional operating theatres.
- **Patient-centered care:** Building design to enhance patient and family experience while in hospital, including single-patient private rooms, family spaces and a healing environment with natural light and access to outdoor spaces.
- **Modern technology and equipment:** The new building will offer new technology and medical equipment to support enhanced care for patients.
- **Enhanced safety:** The clinical services building features aspects that enhance patient safety, such as integrated patient lifters and automated medication cabinets.
- **Staff Wellbeing:** The building is designed with staff wellbeing in mind to offer access to outdoor areas, collaboration spaces, more meeting rooms and secure staff zones.
- **Improved flow:** Designed to create efficient travel routes between key areas/departments to improve both patient and service flow.
- **Environmentally sustainable design:** The Kangkanthi building is all-electric, and has received a 6 star In-house Green Rating Assessment Tool score.
- **Cultural Connection:** Kurna placenames, and Aboriginal artwork and photographs can be found throughout the building.

### What are the environmentally sustainable design features of the new building?

The Kangkanthi building has received a 6 star In-house Green Rating Assessment Tool score.

The building has incorporated a number of sustainable building features, including:

- The building will be all-electric, with no natural gas used within the building.
- Outdoor terraces for staff and consumers.
- Access to natural light and outside views.
- Increased insulation on the external walls and glazing to reduce heat lost from the building in winter.
- Destination-controlled lifts reduce power consumption and improve user efficiency.

### How has the building design incorporated cultural elements?

The Kangkanthi building has been co-designed with several design features and elements to provide a welcoming environment for everyone that is both inclusive and culturally safe.

Cultural features include:

- Kurna language is used throughout the building to provide cultural connection, recognition and learning. The selection of the Kurna words and their meanings have been developed through extensive engagement with Kurna Elders, community leaders and consumers.
- Photography of South Australian landscapes, plants and animals can be found throughout the building. All photographs were provided by Aboriginal photographers.

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- Original artwork, 'Healing Places', commissioned by local Kurna and Ngarrindjeri artist Brooke Rigney-Lively, which shares a story about different stages of life and traditional Kurna customs and how these connect with health and wellness.

### How is pandemic management being incorporated into the new building?

Pandemic response has been considered in the design of the new clinical services building to deliver flexibility to respond to a future pandemic and provide spaces also suitable for everyday use.

The design of the new building has incorporated the following pandemic design elements:

- Air conditioning that is zoned to support safe clinical care
- Isolation rooms
- Pandemic zones within the emergency department and intensive care unit
- Operational flexibility with the ability to separate flows of people with alternate points of access
- Touch free technology
- Material selections for surfaces and furnishings

## More information

### Where can I find out more information about TQEH and the new Kangkanthi building?

Information and resources are available at [on the TQEH website.](#)

You can also follow CALHN's social media pages on LinkedIn, Facebook and Instagram.

### How can I provide feedback about the redevelopment program at TQEH?

Feedback can be provided to TQEH Redevelopment team via:

Email - [health.calhnredevelopment@sa.gov.au](mailto:health.calhnredevelopment@sa.gov.au)

Phone - 8133 4040 (Monday-Friday 8am to 4pm)

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## Contact us

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[www.sahealth.sa.gov.au/TQEH Redevelopment](http://www.sahealth.sa.gov.au/TQEH%20Redevelopment)



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