

# SA Health Specialist Outpatient Clinics Waiting Time Report Census date as at 31 December 2019

This report details metropolitan specialist outpatient waiting times for Routine (category 2) and Non-urgent (category 3) patients who have not been given an appointment date at the census date (i.e. are unscheduled).

The Report promotes greater transparency, and supports South Australians to make an informed decision when discussing care and treatment options with their health practitioner.

#### Legend:

RAH - Royal Adelaide Hospital | TQEH - The Queen Elizabeth Hospital | LMH - Lyell McEwin Hospital | MH - Modbury Hospital |

FMC - Flinders Medical Centre | NHS - Noarlunga Hospital | WCH - Women's and Children's Hospital

N/A: Data not available, NSC: data not statistically calculable, \* One wait list – multiple site service

Outpatient Specialty	Hospital	Median Waiting Time (Months)	Maximum Waiting Time (Months)
	RAH	<1	1.1
Breast	TQEH	<1	1.8
bledst	LMH	0	0
	МН	0	0
	RAH	12.9	53.8
	TQEH	22.6	63.6
Cardiology	LMH	5.5	42.8
Cardiology	FMC	<1	3.7
	NHS	0	0
	WCH	4.7	29.0
Cardiothoracic	RAH	2.8	4.8
Cardiothoracic	FMC	0	0
Craniofosial	RAH	1.0	1.5
Craniofacial	WCH	<1	4.1
	RAH	9.4	37.1
Darmatalagu	TQEH	14.2	52.2
Dermatology	FMC	3.0	11.0
	WCH	7.4	19.6
Developmental Disability	WCH	3.8	22.1
	RAH	23.5	165.0
	TQEH	14.0	54.6
For pass and threat (FNT)	LMH	14.2	98.4
Ear, nose and throat (ENT)	МН	9.9	21.8
	FMC	6.2	26.9
	WCH	12.4	38.2
Endocrinology	RAH	4.5	65.2
	TQEH	6.7	47.0
	LMH	2.9	14.0
	МН	5.4	12.8
	FMC *	3.5	10.8
	WCH	0	0

### Publish date: 1 April 2020

SA Health has a number of patient administration systems that have different reporting capabilities for outpatient waiting list information. As a result, the quality, accuracy and consistency of outpatient data is a significant challenge. SA Health is continuing to undertake initiatives which improve the quality, reliability and availability of information.

Outpatient Specialty	Hospital	Median Waiting Time (Months)	Maximum Waiting Time (Months)
Epilepsy	RAH	9.9	44.4
	RAH	<1	18.2
	TQEH	20.6	77.9
Gastroenterology	LMH *	11.7	34.5
	FMC *	16.8	81.7
	WCH	1.9	17.2
	RAH	5.5	19.8
	TQEH	<1	9.5
Canadal Madiaina	LMH	1.3	6.8
General Medicine	MH	0	0
	FMC	<1	73.3
	NHS	5.0	8.5
	RAH	9.5	58.3
	TQEH	11.2	56.2
General Surgery	LMH	7.5	19.8
	MH	0	0
	FMC *	6.7	47.8
Genetics	RAH	NSC	13.4
	RAH	1.0	13.4
Control of Marketine	TQEH	1.8	15.6
Geriatric Medicine	MH	NSC	7.8
	FMC	4.5	8.5
	RAH	<1	10.3
	TQEH	4.1	38.3
Gynaecology	LMH *	5.8	25.1
	FMC *	6.9	72.0
	WCH	6.9	21.2
	RAH	<1	<1
Gynaecology Oncology	LMH	0	0
	FMC	0	0
	RAH	0	0
	TQEH	0	0
Haematology	LMH	7.7	8.5
	FMC *	0	0
	WCH	0	0
	RAH	<1	29.5
Hepatobiliary	TQEH	1.3	14.9
	RAH	15.4	82.1
Immunology	FMC *	11.6	33.9
<u>.</u>	WCH	15.2	70.9

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RAH	Outpatient Specialty	Hospital	Median Waiting Time (Months)	Maximum Waiting Time (Months)
Infectious diseases		RAH	7.5	28.1
FMC		TQEH	<1	12.8
WCH	Infectious diseases	LMH	0	0
RAH		FMC	<1	21.0
TQEH		WCH	0	0
Medical Oncology (consultation)         LMH         0         0           FMC         0         0         0           WCH         0         0         0           MCH         1.3         10.8         10.8           RAH         0         0         0           LMH         4.2         20.3         0           MH         0         0         0           FMC*         5.1         15.2         0           WCH         0         0         0         0           RAH         9.5         114.0         1.3         1.4         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0		RAH	0	0
FMC		TQEH	0	0
Metabolic         WCH         0         0           Nephrology         RAH         0         0           MH         0         0         0           FMC*         5.1         15.2           WCH         0         0         0           FMC*         5.1         15.2           WCH         0         0         0           RAH         9.5         114.0           TQEH         18.8         56.9           LMH         2.0         7.3           MH         NSC         1.3           FMC         6.4         73.0           WCH         6.8         54.3           FMC         25.8         119.6           WCH         0         0           Obstetrics         WCH         <1	Medical Oncology (consultation)	LMH	0	0
Metabolic         WCH         1.3         10.8           RAH         0         0         0           LMH         4.2         20.3           MH         0         0         0           FMC*         5.1         15.2         15.2           WCH         0         0         0           RAH         9.5         114.0         11.0<		FMC	0	0
RAH		WCH	0	0
RAH	Metabolic	WCH	1.3	10.8
LMH		RAH		0
MH         0         0           FMC*         5.1         15.2           WCH         0         0           WCH         0         0           WCH         0         0           RAH         9.5         114.0           TQEH         18.8         56.9           LMH         2.0         7.3           MH         NSC         1.3           FMC         6.4         73.0           WCH         6.8         54.3           MCH         6.8         54.3           MCH         10.4         83.1           Neurosurgery         FMC         25.8         119.6           WCH         0         0           Obstetrics         WCH         <1				
FMC *   5.1   15.2     WCH   0   0     RAH   9.5   114.0     TQEH   18.8   56.9     LMH   2.0   7.3     MH   NSC   1.3     FMC   6.4   73.0     WCH   6.8   54.3     RAH   10.4   83.1     Neurosurgery   FMC   25.8   119.6     WCH   0   0     Obstetrics   WCH   <1   3.4     Obstetrics - management of complex pregnancy   WCH   <1   2.8     RAH   17.4   111.4     TQEH   16.6   74.8     Ophthalmology   MH   13.6   87.2     FMC   12.8   108.0     WCH   3.7   33.5     RAH   16.1   120.6     TQEH   23.3   91.0     LMH   15.0   84.0     MH   10.1   55.2     NHS *   5.7   74.7     WCH   0   0     LMH   5.9   29.5	Nephrology			
WCH         0         0           RAH         9.5         114.0           TQEH         18.8         56.9           LMH         2.0         7.3           MH         NSC         1.3           FMC         6.4         73.0           WCH         6.8         54.3           RAH         10.4         83.1           Neurosurgery         FMC         25.8         119.6           WCH         0         0           Obstetrics         WCH         <1				
Neurology       RAH       9.5       114.0         TQEH       18.8       56.9         LMH       2.0       7.3         MH       NSC       1.3         FMC       6.4       73.0         WCH       6.8       54.3         WCH       6.8       54.3         Neurosurgery       FMC       25.8       119.6         WCH       0       0       0         Obstetrics       WCH       <1				
TQEH         18.8         56.9           LMH         2.0         7.3           MH         NSC         1.3           FMC         6.4         73.0           WCH         6.8         54.3           Neurosurgery         RAH         10.4         83.1           Neurosurgery         FMC         25.8         119.6           WCH         0         0         0           Obstetrics         WCH         <1				
LMH   2.0   7.3   MH   NSC   1.3   FMC   6.4   73.0   WCH   6.8   54.3   SECTION   FMC   5.8   SECTION   SECTION				
Neurology         MH         NSC         1.3           FMC         6.4         73.0           WCH         6.8         54.3           RAH         10.4         83.1           FMC         25.8         119.6           WCH         0         0           Obstetrics         WCH         <1				
FMC   6.4   73.0     WCH   6.8   54.3     RAH   10.4   83.1     FMC   25.8   119.6     WCH   0   0     Obstetrics   WCH   <1   3.4     Obstetrics - management of complex pregnancy   WCH   <1   2.8     RAH   17.4   111.4     TQEH   16.6   74.8     MH   13.6   87.2     FMC * 12.8   108.0     WCH   3.7   33.5     RAH   16.1   120.6     TQEH   23.3   91.0     LMH   15.0   84.0     MH   10.1   55.2     NHS * 5.7   74.7     WCH   0   0     LMH * 3.9   29.5	Neurology			
WCH   6.8   54.3				
RAH				
Neurosurgery         FMC         25.8         119.6           WCH         0         0           Obstetrics         WCH         <1				
WCH         0         0           Obstetrics         WCH         <1	Neurosurgery			
Obstetrics         WCH         <1         3.4           Obstetrics – management of complex pregnancy         WCH         <1	<b>3</b> ,			
Obstetrics – management of complex pregnancy         WCH         <1         2.8           Ophthalmology         RAH         17.4         111.4           TQEH         16.6         74.8           MH         13.6         87.2           FMC *         12.8         108.0           WCH         3.7         33.5           RAH         16.1         120.6           TQEH         23.3         91.0           LMH         15.0         84.0           MH         10.1         55.2           NHS *         5.7         74.7           WCH         0         0           LMH *         3.9         29.5	Obstetrics		-	-
RAH         17.4         111.4           TQEH         16.6         74.8           MH         13.6         87.2           FMC*         12.8         108.0           WCH         3.7         33.5           RAH         16.1         120.6           TQEH         23.3         91.0           LMH         15.0         84.0           MH         10.1         55.2           NHS*         5.7         74.7           WCH         0         0           LMH*         3.9         29.5				
TQEH         16.6         74.8           MH         13.6         87.2           FMC *         12.8         108.0           WCH         3.7         33.5           RAH         16.1         120.6           TQEH         23.3         91.0           LMH         15.0         84.0           MH         10.1         55.2           NHS *         5.7         74.7           WCH         0         0           LMH *         3.9         29.5	management of complex pregnancy			
Ophthalmology         MH         13.6         87.2           FMC *         12.8         108.0           WCH         3.7         33.5           RAH         16.1         120.6           TQEH         23.3         91.0           LMH         15.0         84.0           MH         10.1         55.2           NHS *         5.7         74.7           WCH         0         0           LMH *         3.9         29.5				
FMC * 12.8 108.0  WCH 3.7 33.5  RAH 16.1 120.6  TQEH 23.3 91.0  LMH 15.0 84.0  MH 10.1 55.2  NHS * 5.7 74.7  WCH 0 0  LMH * 3.9 29.5	Onhthalmology			
WCH         3.7         33.5           RAH         16.1         120.6           TQEH         23.3         91.0           LMH         15.0         84.0           MH         10.1         55.2           NHS*         5.7         74.7           WCH         0         0           LMH*         3.9         29.5	Орпинанноюду			
RAH         16.1         120.6           TQEH         23.3         91.0           LMH         15.0         84.0           MH         10.1         55.2           NHS*         5.7         74.7           WCH         0         0           LMH*         3.9         29.5				
TQEH         23.3         91.0           LMH         15.0         84.0           MH         10.1         55.2           NHS*         5.7         74.7           WCH         0         0           LMH*         3.9         29.5	Orthopaedics			
Orthopaedics         LMH         15.0         84.0           MH         10.1         55.2           NHS *         5.7         74.7           WCH         0         0           LMH *         3.9         29.5				
MH 10.1 55.2  NHS * 5.7 74.7  WCH 0 0  LMH * 3.9 29.5				
NHS *     5.7     74.7       WCH     0     0       LMH *     3.9     29.5				
WCH 0 0 LMH * 3.9 29.5				
LMH * 3.9 29.5				
Tivic 7.2 19.4	Paediatric medicine			
WCH <1 14.7	r aculautic inedicine			

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Outpatient Specialty	Hospital	Median Waiting Time (Months)	Maximum Waiting Time (Months)
Paediatric surgery	FMC	6.7	10.8
r dediatife surgery	WCH	3.4	24.6
	RAH	0	0
	TQEH	15.9	40.0
Pain Management	MH	0	0
	FMC *	2.5	22.5
	WCH	5.5	21.6
	RAH	0	0
	TQEH	0	0
Palliative Care	MH	0	0
	FMC	0	0
	WCH	0	0
	RAH	22.1	136.3
	TQEH	14.7	81.3
Plastic & Reconstructive Surgery	MH	21.4	82.7
	FMC	18.9	69.7
	WCH	0	0
	RAH	2.7	37.5
Psychiatry	TQEH	0	0
	WCH	2.5	10.3
De listing Theory (see Heating)	TQEH	0	0
Radiation Therapy (consultation)	WCH	0	0
	TQEH	3.7	21.0
5 L 199	МН	5.5	9.0
Rehabilitation - Medicine	FMC	3.5	4.5
	WCH	1.6	13.1
	RAH	9.1	26.3
	TQEH	18.1	49.8
	LMH	10.2	43.9
Respiratory	МН	3.6	9.4
	FMC *	7.9	22.0
	WCH	<1	4.1
Respiratory – Cystic Fibrosis	WCH	0	0
Rheumatology	RAH	1.3	27.3
	TQEH	23.5	82.4
	LMH	2.5	5.8
	МН	9.4	16.5
	FMC	6.9	38.3
	NHS	3.9	21.6
	WCH	<1	<1
Sleep Disorders	RAH	10.2	27.3
	TQEH	1.6	30.6
	LMH	25.6	45.6
	FMC *	3.1	25.0

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SA Health has a number of patient administration systems that have different reporting capabilities for outpatient waiting list information. As a result, the quality, accuracy and consistency of outpatient data is a significant challenge. SA Health is continuing to undertake initiatives which improve the quality, reliability and availability of information.

Outpatient Specialty	Hospital	Median Waiting Time (Months)	Maximum Waiting Time (Months)
	RAH	4.3	39.6
Spinal	TQEH	14.5	30.6
	WCH	0	0
	RAH	15.9	138.1
	TQEH	7.9	58.8
Urology	LMH	18.4	77.2
Urology	МН	11.8	27.2
	FMC *	14.9	103.2
	WCH	0	0
Vascular Surgery	RAH	7.8	30.8
	TQEH	<1	1.6
	LMH	3.7	31.6
	МН	0	0
	FMC *	12.9	36.3