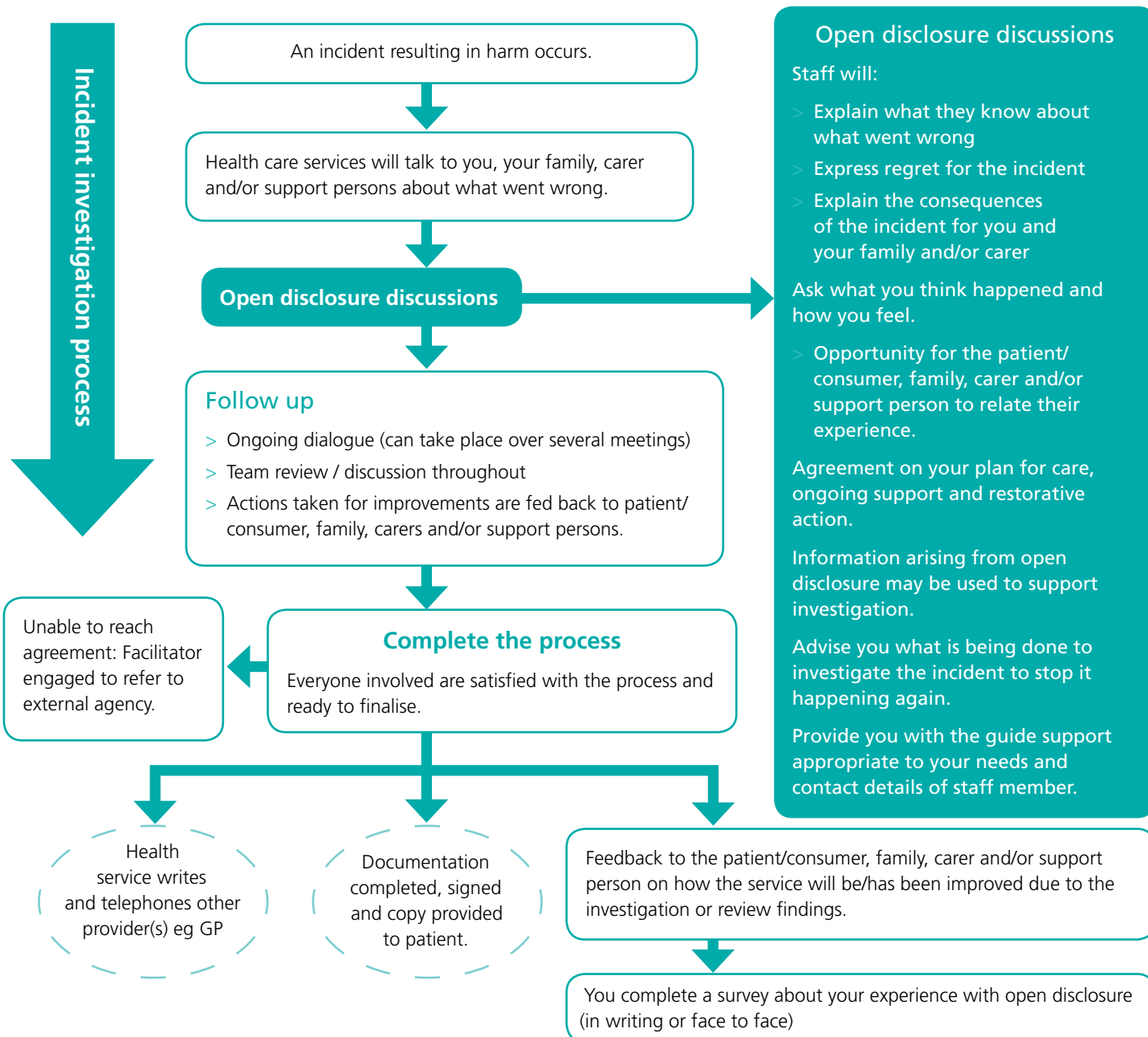


TOOL 6 - Open disclosure flowchart for patients/consumers

July 2016

Incident resulting in harm



Incident resulting in harm

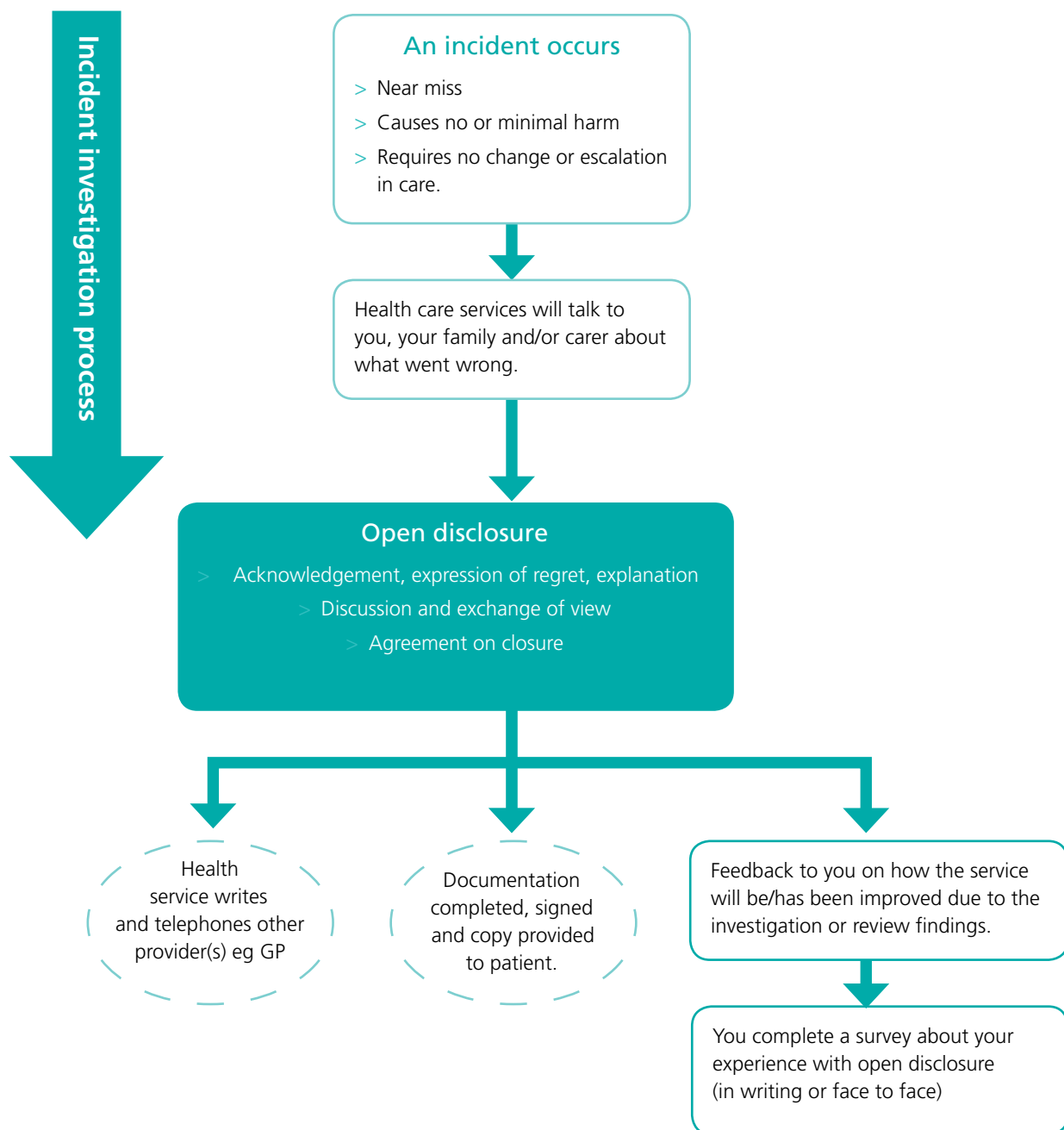
1. Death or major permanent loss of function
2. Permanent or considerable lessening of body function
3. Significant escalation of care/change in clinical management
4. Major psychological or emotional distress
5. Significant patient/consumer, family or carer concern arising from incident
6. Incidents which may involve media interest
7. Cluster incidents
8. Extreme and unexpected poor outcome or avoidable complication of care

Incident with no harm

1. Near miss / no harm incident
2. No permanent injury
3. No increased level of care required (eg transfer to operating theatre or intensive care unit)
4. No, or minor, psychological or emotional distress.

Open disclosure flowchart for patients/consumers

Incident resulting in a near miss or no harm



For more information

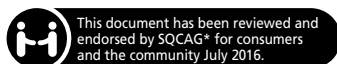
SA Health

Safety and Quality Unit

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For Public Use: I2-1A



This document has been reviewed and endorsed by SQCAG* for consumers and the community July 2016.



Interpreter



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*SA Health Safety and Quality Community Advisory Group.



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