

Food Safety Rating Scheme

Frequently asked questions

Is it compulsory for all South Australian councils to take part in the Food Safety Rating Scheme (FSRS)?

No. It is voluntary for Councils to participate.

Are all businesses captured under the scheme?

No, not all food businesses fall within the scope of this scheme. Generally, only the food service businesses that make and sell high risk foods are currently captured, with a few exceptions. This includes restaurants, cafes, takeaways and bakeries selling ready-to-eat processed food (ie. hot pies).

How is the rating calculated?

The rating is calculated using the results of routine food safety inspections, undertaken by local council Environmental Health Officers (EHOs), using a risk weighted checklist.

Do participating businesses have to display their score?

No. The Food Safety Rating Scheme is completely voluntary and the business can choose whether or not to display their star rating certificate.

What are the reasons why a food service business captured by the scheme would not display their certificate?

Some of the possible reasons could be:

- > The business has not yet been inspected by the council. Certificates are only awarded once a routine inspection is undertaken which may be once every 12 months
- > The business has chosen not to display their certificate
- > The business is underperforming and did not achieve a certificate

Will SA Health or councils disclose the scores of the individual food businesses?

No. SA Health and councils are not publishing the scores of individual business. However, if you would like to know the score of a food business owner you can ask the food business owner.