



**Government  
of South Australia**

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# Southern Adelaide Local Health Network Health Advisory Council **2017-18 Annual Report**

Southern Adelaide Local Health Network  
Health Advisory Council

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2017-18 ANNUAL REPORT for the Southern Adelaide Local Health Network  
Health Advisory Council

To:

Hon. Stephen Wade

Minister for Health & Well-being

This annual report is to be presented to Parliament to meet the statutory reporting requirements of section 17 of the *Health Care Act 2008* (the Act) and meets the requirements of Premier and Cabinet Circular *PC013 Annual Reporting*.

This report is verified to be accurate for the purposes of annual reporting to the Parliament of South Australia.

Submitted on behalf of the Southern Adelaide Local Health Network  
Health Advisory Council by:

Rosina Hislop

Chair (Presiding Member)

Southern Adelaide Local Health Network Health Advisory Council



28 September 2018

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Signature

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Date

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## **Section A: Reporting required under the *Public Sector Act 2009*, the *Public Sector Regulations 2010* and the *Public Finance and Audit Act 1987***

### **Agency purpose or role**

The Southern Adelaide Local Health Network (SALHN) Health Advisory Council Inc. (HAC) was established by the South Australian Minister for Health to undertake an advocacy role on behalf of the community and to provide advice to the Minister and the SALHN in relation to health matters, amongst other functions.

In accordance with the requirements of section 17 of the *Health Care Act 2008* (the Act), the HAC is governed by a Constitution determined by the Minister.

Full details of the HAC functions are contained in the Constitution, guided by the Act, and on establishment (and with these key guiding documents in mind) the HAC established a Terms of Reference to guide it in practically undertaking its day to day business.

The SALHN HAC has been very mindful of the fact that it is an advisory group and that it is limited to providing advice on a range of functions, and does not have a governing or decision making role.

Further information is available on the SALHN internet page  
<http://www.sahealth.sa.gov.au/salhn>

### **Objectives**

- The Health Advisory Council undertakes an advocacy role on behalf of the community, to provide advice and to perform other functions.

### **Key strategies and their relationship to SA Government objectives**

<b>Key strategy</b>	<b>SA Government objective</b>
The Health Advisory Council undertakes an advocacy role on behalf of the community, to provide advice and to perform other functions.	Advocacy on behalf of the community

### Agency programs and initiatives and their effectiveness and efficiency

Program name	Indicators of performance/effectiveness/efficiency	Outcome for South Australia
Program name	The Health Advisory Council undertakes an advocacy role on behalf of the community, to provide advice and to perform other functions.	Advocacy on behalf of the community

### Legislation administered by the agency

*Not applicable*

### Organisation of the agency

The Southern Adelaide Local Health Network Advisory Council undertakes an advocacy role on behalf of the community and provides advice in relation to health matters and other functions to the Minister and the Southern Adelaide Local Health Network.

The SALHN HAC members have been appointed by the Minister with an appropriate mix of skills and expertise required to oversee and provide guidance to SALHN.

A full list of the HAC membership is available on the SALHN internet page as follows:

<http://www.sahealth.sa.gov.au/salhn>

### Other agencies related to this agency (within the Minister's area/s of responsibility)

Southern Adelaide Local Health Network

### Employment opportunity programs

Program name	Result of the program
Nil	The Health Advisory Council undertakes an advocacy role on behalf of the community, to provide advice and to perform other functions

### Agency performance management and development systems

Performance management and development system	Assessment of effectiveness and efficiency
The Southern Adelaide Local Health Network Advisory Council undertakes an advocacy role on behalf of the community and provides advice in relation to health matters and other functions to the Minister and the Southern Adelaide Local Health Network.	Not assessed

### Work health, safety and return to work programs of the agency and their effectiveness

Program name and brief description	Effectiveness
The Southern Adelaide Local Health Network Advisory Council undertakes an advocacy role on behalf of the community and provides advice in relation to health matters and other functions to the Minister and the Southern Adelaide Local Health Network.	Not assessed

### Work health and safety and return to work performance

	2017-18	2016-17	% Change (+ / -)
<b>Workplace injury claims</b>			
Total new workplace injury claims	0	0	0
Fatalities	0	0	0
Seriously injured workers*	0	0	0

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Significant injuries (where lost time exceeds a working week, expressed as frequency rate per 1000 FTE)	0	0	0
<b>Work health and safety regulation</b>			
Number of notifiable incidents ( <i>WHS Act 2012, Part 3</i> )	0	0	0
Number of provisional improvement, improvement and prohibition notices ( <i>WHS Act 2012 Sections 90, 191 and 195</i> )	0	0	0
<b>Return to work costs**</b>			
Total gross workers compensation expenditure (\$)	0	0	0
Income support payments – gross (\$)	0	0	0

\*number of claimants assessed during the reporting period as having a whole person impairment of 30% or more under the *Return to Work Act 2014 (Part 2 Division 5)*

\*\*before third party recovery

Data for the past five years is available at: <https://data.sa.gov.au/data/dataset/southern-adelaide-local-health-network-salhn>

The Southern Adelaide Local Health Network Advisory Council undertakes an advocacy role on behalf of the community and provides advice in relation to health matters and other functions to the Minister and the Southern Adelaide Local Health Network.

### Fraud detected in the agency

Category/nature of fraud	Number of instances
Nil to report	0

### Strategies implemented to control and prevent fraud

Health Advisory Councils have specific functions and powers as defined in the *Health Care Act 2008* and the Constitution (for incorporated Health Advisory Councils or Rules (for non incorporated Health Advisory Councils), including actions that cannot be undertaken without the approval of the Minister.

Health Advisory Councils are instrumentalities of the Crown and subject to relevant Department of Treasury and Finance Treasurers Instructions.

The Constitutions/Rules identify the actions to be undertaken in the event of a conflict of interest. All declared conflicts of interest are reported to the Minister for Health through the Southern Adelaide Local Health Network Inc.

Data for the past five years is available at: <https://data.sa.gov.au/data/dataset/7f817a68-6e48-4499-9fe1-adf16b8b5544/resource/2d2af574-abc2-4e64-b5ee-77358040c869/download/fraud-template-salhn-hac.xlsx>



### Whistle-blowers' disclosure

Number of occasions on which public interest information has been disclosed to a responsible officer of the agency under the *Whistle-blowers' Protection Act 1993* 0

Data for the past five years is available at: <https://data.sa.gov.au/data/dataset/7f817a68-6e48-4499-9fe1-adf16b8b5544/resource/80ae2805-aae1-4780-b65f-c876b454e4b2/download/whistle-blowers-template-salhn-hac-12.xlsx>

### Executive employment in the agency

Executive classification	Number of executives
Not applicable	0

Data for the past five years is available at: <https://data.sa.gov.au/data/dataset/7f817a68-6e48-4499-9fe1-adf16b8b5544/resource/d8e486f9-a54e-45b2-8604-d4f23d703880/download/executive-employment-template-salhn-hac.xlsx>

The [Office of the Commissioner of Public Sector Employment](#) has a [data dashboard](#) for further information on the breakdown of executive gender, salary and tenure by agency.

### Consultants

The following is a summary of external consultants that have been engaged by the agency, the nature of work undertaken and the total cost of the work undertaken.

Consultancies below \$10,000 each		
Not applicable	Nil	0
	Subtotal	0
Consultancies above \$10,000 each		
Not applicable	Nil	0
	Subtotal	0
<b>Total all consultancies</b>		<b>0</b>

Data for the past five years is available at: <https://data.sa.gov.au/data/dataset/7f817a68-6e48-4499-9fe1-adf16b8b5544/resource/c14a3bd1-bdfd-4353-b87d-810d9273b2b6/download/salhn-hac-consultants-template.xlsx>

See also the Consolidated Financial Report of the Department of Treasury and Finance <http://treasury.sa.gov.au/> for total value of consultancy contracts across the SA Public Sector.

## Contractors

The following is a summary of external contractors that have been engaged by the agency, the nature of work undertaken and the total cost of the work undertaken.

Contractor	Purpose	Value
Not applicable	Nil	0

Data for the past five years is available at: <https://data.sa.gov.au/data/dataset/southern-adelaide-local-health-network-salhn>

The details of all South Australian Government-awarded contracts for goods, services, and works are displayed on the SA Tenders and Contracts website [here](#).

The website also provides details of Across government contracts [here](#).

## Financial performance of the agency

The SALHN Health Advisory Council Inc. does not have an allocated budget and has not incurred any expenditure in the 2017-18 financial year.

Board fees are paid by SALHN, and therefore included in their audited financial statements for the 2017-18 financial year

## Other financial information

Nil to report

## **Other information requested by the Minister(s) or other significant issues affecting the agency or reporting pertaining to independent functions**

The SALHN HAC met seven times during 2017-18 to review strategy, key performance indicators and metrics. Key issues discussed during this period include:

### **Safety and Quality**

The HAC received a range of Safety and Quality reports during the year, including information relating to The Health Round Table data, SA Health SALHN Safety and Quality report updates on high profile issues noted in media and presentations on SALHN's Approach to Escalation of Care by consumers. At every meeting consideration was given to how SALHN has managed complaints and provided reasonable answers back to people in a reasonable timeframe.

### **Consumer Experience and Partnerships/Consumer and Community Engagement**

The Partnering with Consumers Advisory Group (PwCAG) met nine times in 2017- 2018. The group implemented the PwCAG Action Plan for 2017- 2018, which focused on consumer feedback data and concerns, including privacy, noise levels on wards at night, attitude of staff, management of aggressive patients, mixed gender bays and Aboriginal cultural sensitivity and culturally and linguistically diverse awareness.

### **SALHN Accreditation**

Australian Commission on Safety and Quality in Health Care NSQHS Standards Accreditation was awarded on 30 March 2017 subject to continuous evaluation and quality improvement until 12 March 2020. Reports during 2017-18 were reviewed by the HAC identifying the continued work undertaken by SALHN to improve quality and safety of clinical practice in preparation for the next Accreditation Survey.

### **Transforming Health**

During 2017-18, the HAC was provided regular reports on the progress of key Transforming Health initiatives for SALHN, which included:

- The re-profiling of the Flinders Medical Centre (FMC) and Noarlunga Hospital (NH). This included the clinical reconfiguration of a number of overnight multi-day bed wards to provide capacity and improve patient flow to support the transition of services from the Repatriation General Hospital (RGH) during 2017-18.
- Transition of inpatient and ambulatory services to FMC, NH and GP Plus Centres in the community, to enable the decommissioning of the RGH.
- Implementation of pathways and models of care for stroke, acute hip fracture management, rehabilitation services models of care and the development of an Older Persons Service.
- Implementation of the SALHN Surgery and Perioperative Medicine (SAPOM) Clinical Reconfiguration Service Plan, Outpatient Services Clinical Reconfiguration Service Plan, Corporate Service Plan and Nursing and Midwifery Clinical Corporate Service Plan to support quality patient care in the new configuration of staff, facilities, services

and patients in SALHN post decommissioning of the RGH.

### **Intermediate Care Services**

Intermediate Care Services (ICS) completed its three year implementation plan, expanded its clinical services through the introduction of the Respiratory stream, which includes three core programs: Home Enhanced Respiratory Outreach Program, Pulmonary Rehabilitation Program and Airway Clearance Program. The respiratory team works in close collaboration with acute care teams and GPs to improve links into primary care.

### **Workforce Support**

In preparation for preparing a SALHN response to SA Health's strategic plan, SALHN conducted a staff survey in May 2018. The results of this survey are being used by SALHN Executive and management teams to build a culture of reliable and respectful health care within a continuously improving organisational development approach.

## Section B: Reporting required under any other act or regulation

<b>Name and date of act or regulation</b>
<b>Health Care Act 2008</b>
Part 4 – Health Advisory Councils Division 3 – Related Matters 22 – Annual Report
(1) A HAC must within 3 months after the end of each financial year, deliver to the Minister a report on the operations of the HAC during that financial year.

### Reporting required under the *Carers' Recognition Act 2005*

Not Applicable

## **Section C: Reporting of public complaints as requested by the Ombudsman**

### **Summary of complaints by subject**

A whole of SA Health response is provided in the Department for Health and Wellbeing 2017-18 Annual Report which can be accessed on the [SA Health Website](#)

### **Complaint outcomes**

A whole of SA Health response is provided in the Department for Health and Wellbeing 2017-18 Annual Report which can be accessed on the [SA Health Website](#)

## **Appendix: Audited financial statements 2017-18**

The SALHN Health Advisory Council Inc. does not have an allocated budget. Expenditure relating to Board fees are paid by SALHN, and therefore included in the audited financial statements for the 2017-18 financial year.