

# Urgent and After Hours Care Options

For assistance in navigating the non-ED services below, please contact the **SALHN Out of Hospital Nurses - 0481 902 546, 7 days, 8am to 4pm**

## Clinical support

### COVID Clinician Advice Line

- 7 days, 8am to 8pm, staffed by Duty doctor from High-Risk Hub
- Tel: 1800 313 090 (Option 2)

### GP Psychiatry Support Line

- Monday – Friday 6:30am–6:30pm staffed by psychiatrists
- Tel: 1800 16 17 18

### Drug and Alcohol Clinical Advisory Service (DACAS)

- 24 hours a day 7 days/week including public holidays, staffed by DASSA
- Tel: 08 7087 1742

### HealthDACASenquiries@sa.gov.au

### State-wide Eating Disorder Service

- Monday to Friday (excluding public holidays) 9.00am to 4.30pm
- Tel: 08 7117 8800

### State-wide Palliative Care Support Line for clinicians

- 7 days a week, 24 hours a day
- Tel: 1300 673 122

### SA Voluntary Assisted Dying Care Navigator Service

- Business hours, Tel: 0403 087 390
- [Health.VADCareNavigators@sa.gov.au](mailto:Health.VADCareNavigators@sa.gov.au)

### Drug and Therapeutics Information Service Clinical Support Service

- Monday to Friday 9am to 5pm, staffed by DATIS pharmacists
- Tel: (08) 7425 8444

### SA Virtual Care Service (SAVCS)

- 365 days, 8am – 10pm for RACFs and Disability Residential services involved in the project. Please Tel: (08) 7117 4900 to register your RACF or service

## Paediatrics

### Child and Adolescent Virtual Urgent Care Service (CAVUCS)

- Video consultation for 6 months up to 18 years with non-life-threatening conditions
- Consumers can access directly
- Monday-Sunday + public holidays, 9am-9pm
- Tel: (08) 8161 8207 (GP only direct phone number) or via WCHN switch (08) 8161 7000

## Other

### Early Pregnancy Unit (EPU)

- Clinical review for women experiencing pelvic pain and/or vaginal bleeding in early pregnancy (<14 weeks).
- Mon-Fri, 7am - 9.30pm (Last patient - 8pm).
- Tel: (08) 8204 4645 (Women's Assessment Service) – Fax referrals to: (08) 8204 5829

### Yarrow Place Rape and Sexual Assault Service

- 24 hours a day, 7 days a week crisis response service for recent rape or sexual assault
- Tel: 1800 817 421
- 64 Pennington Terrace, North Adelaide

### High Risk Foot coordinator

- Mon-Fri, 8am - 4.30pm
- Tel: 0403 937 758 for urgent referrals

### Toward Home Alliance

- Support for people experiencing or at risk of homelessness, Monday to Friday, 9am-5pm
- Tel: 1800 809 273
- Email [towardhome@towardhome.org.au](mailto:towardhome@towardhome.org.au)

## Mental health (MH)

### Urgent MH Care Centre (UMHCC) 215 Grenfell Street, Adelaide

Face-to-face peer-led recovery and clinical support (walk-in or via referral) for >16 yo

- 24 hours a day, 7 days a week, inc. PH
- Consumers can access directly
- Tel: (08) 8448 9100

### Southern Wellbeing Hub (Morphett Vale)

Counselling support for people seeking help with mental or emotional wellbeing

- Mon, Tues & Fri 8.30am – 5pm, Wed & Thurs 8.30am – 8pm, every second sat 9am – 1pm (*walk in only on Wed – Thurs 12pm – 8pm*)
- GP referral required or see walk in times above
- Tel: (08) 8326 3591

### Telephone support accessible to anyone:

- Lived Experience Telephone Support Service (LETSS)
  - Non clinical mental health support
  - 365 days, 5pm - 11:30pm
  - Tel: 1800 013 755, staffed by lived experience peer workers
- Mental Health Emergency - Triage
  - Access for crisis and urgent MH services
  - 365 days, 24hrs a day
  - Tel: 13 14 65, staffed by MH clinicians

## Older persons

### CARE, Repat or in-home

- Same day hospital level non-emergency care to frail > 65yo (or >50 years for Aboriginal and Torres Strait Islanders) with geriatric syndrome
- 7 days a week - 8am – 10pm
- Phone referral: (08) 7425 0340

## General

### Metropolitan Referral Unit (MRU)

- Home-based care supporting hospital avoidance & discharge for adults + children (via referral)
- Monday-Sunday + PH, 8am-8pm
- Tel: 1300 110 600

### Medical Ambulatory Care Service (MACS)

- Noarlunga-based rapid access General Medicine clinic (via referral)
- Monday-Friday, 8.30am-5pm
- Tel: 0466 439 479

### MyHomeHospital (MHH)

#### Metro area, Mt Barker, South Coast

- Home-based public hospital-level care for adults + children over 13 yo (phone referral available)
- Monday-Sunday + Public holidays, 24/7
- Tel: 1800 111 644

### Priority Care Centre (PCC)

Face-to-face GP-led care with ED/acute care nurses & onsite pathology, radiology and pharmacy for adults and children (needs phone referral)

- **Marion PCC:** 0466 698 616 - Monday-Sunday + Public holidays, 10am-8pm
- **Mt Barker PCC:** 0428 719 656 - Monday-Friday, except PH, 10am-8pm, Saturday 10am – 4pm

### Medicare Urgent Care Clinic (MUCC)

- **Marion MUCC:** 08 8375 7055 - Monday-Sunday + PH, 8am-8pm – Walk-in-only
- **Morphett Vale MUCC (from Dec 28):** 08 8384 7977 - Monday-Friday 8am-7pm, weekend and Public holidays, 8am – 3pm – Walk-in only

# Useful Contacts

## Southern Adelaide LHN

### FMC Switch

- Tel: (08) 8204 5511

### GP Outpatient Referral Hotline

- Outpatient contact to confirm if a referral has been received, triaged, or appointed
- Mon – Friday 8.30am – 4pm
- Tel: 8204 7886

### GP Liaison Officer (Medical Records)

- Administrative contact to request clinical information documents - e.g., discharge summaries, clinic letters
- Tel: (08) 8204 6040
- Fax: (08) 8204 3964
- Email: [healthfmcmedicalrecordsgpliaison@sa.gov.au](mailto:healthfmcmedicalrecordsgpliaison@sa.gov.au)

## Patient results - Pathology

### SA Pathology

- Tel: (08) 8222 3000 (Option 1)
- Web access: [SA Pathology iPath](#)

To set up an iPath account or to update your current profile, please contact the SA Pathology Marketing team:

Tel: (08) 8222 3355  
Email [Health.SAPathologyMarketing@sa.gov.au](mailto:Health.SAPathologyMarketing@sa.gov.au)

Further information: [SA Pathology website](#).

*Note: This includes the ability to search for patients results that you did not request and were not copied in to, including results available in the public hospital system.*

## Patients results - Imaging

### SA Medical Imaging (FMC / Repat)

- Tel: (08) 7117 2555 (FMC)
- Tel: (08) 7117 2500 (Repat)
- Web access: [SAMIView](#)

To access SAMIView, please complete the [External Referrer Access form](#) and send it to [Health.SAMIRreferrerSupport@sa.gov.au](mailto:Health.SAMIRreferrerSupport@sa.gov.au)

*Note: 'Medical Specialist – optional additional access' can be requested (second page of the form) to have unlimited access to patient diagnostic image and reports for patients you provide care for.*

Further information - [SAMI Results and Image Access](#) page

### Benson Radiology (Noarlunga)

- Tel: 08 8416 6400
- Web access: [Benson Connect / InteleViewer](#)

To apply for a Benson Connect account, please visit [Request an account](#) page.

For Benson Connect support, please call 1800 776 504 or visit [Benson Radiology online](#)

*Note: For Noarlunga Hospital radiology investigations done before 5pm on 22 December 2023, please contact Jones Radiology:*

- Tel: 08 8309 2222 (Option 2)
- [Jones Radiology Online / InteleConnect](#)

## GP Integration Units

The GP Integration Units focus on improving the partnership and working relationships between LHNs and General Practice.

### Southern Adelaide Local Health Network (Flinders Medical Centre, Repat, Noarlunga)

- Tel: 0401 152 366
- Email: [Health.GPIntegrationUnit@sa.gov.au](mailto:Health.GPIntegrationUnit@sa.gov.au)
- Website: [www.sahealth.sa.gov.au/salhnngp](http://www.sahealth.sa.gov.au/salhnngp)

### Central Adelaide Local Health Network (RAH, TQEH)

- Tel: 0411 321 894
- E: [Health.CALHNGPIntegrationUnit@sa.gov.au](mailto:Health.CALHNGPIntegrationUnit@sa.gov.au)
- W: [General Practice Integration Unit CALHN](#)

### Northern Adelaide Local Health Network (Lyell McEwin, Modbury)

- Tel: (08) 8282 1774
- E: [Health.NALHNGPIntegrationUnit@sa.gov.au](mailto:Health.NALHNGPIntegrationUnit@sa.gov.au)
- W: [General Practice Integration Unit NALHN](#)

### Women's and Children's Hospital Network

- Tel: WCH switch (08) 8161 7000
- E: [Health.WCHNGPLiaison@sa.gov.au](mailto:Health.WCHNGPLiaison@sa.gov.au)
- W: [GP Liaison and Integration Unit \(GPLIU\)](#)