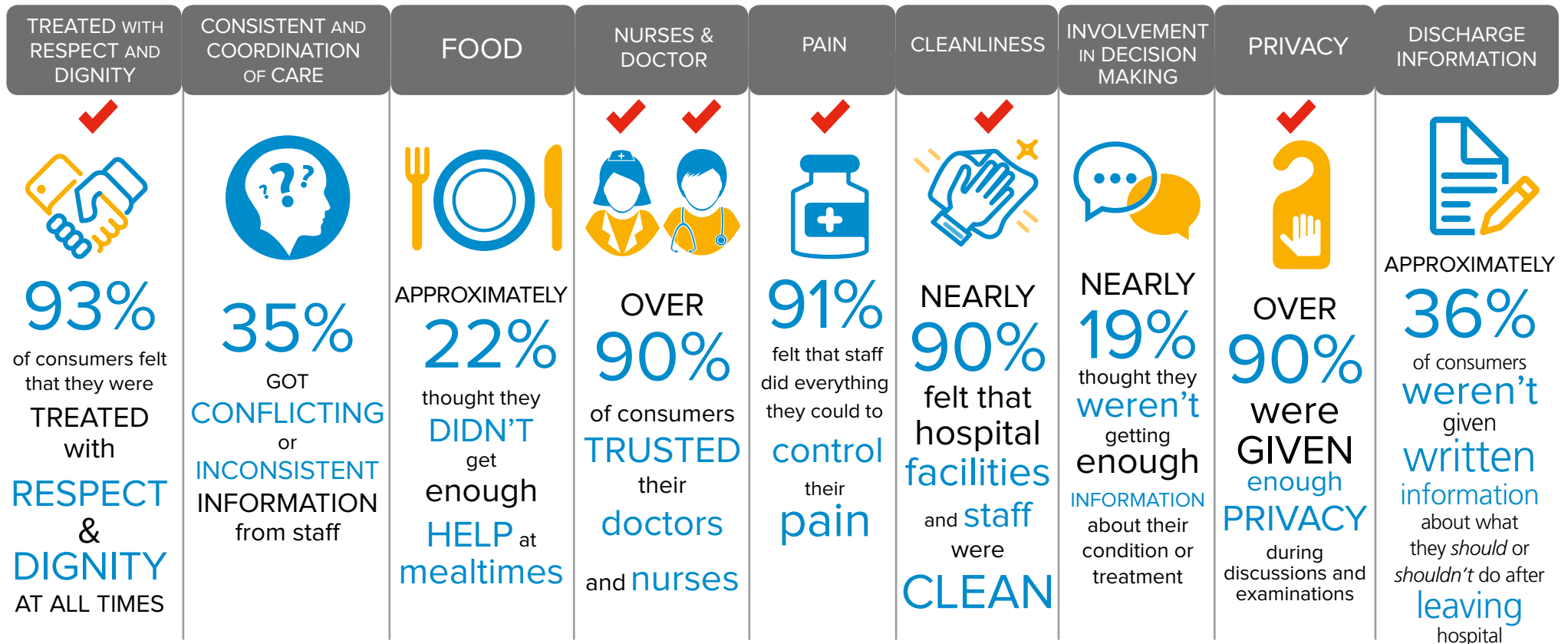


# MEASURING CONSUMER EXPERIENCE

In 2016 SA Health surveyed more than 2,300 consumers to find out more about their public hospital experience.

The 58 survey questions provided invaluable information on areas of strength as well those that needed improving to ensure consumers have the best possible hospital experience.

Performance benchmarks were met ✓ in **6 out of 10** care categories



SOME 87% OF CONSUMERS WOULD RECOMMEND THEIR HOSPITAL TO A FRIEND OR RELATIVE

FIND OUT MORE BY VISITING: [www.sahealth.sa.gov.au/safetyandquality](http://www.sahealth.sa.gov.au/safetyandquality)



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