

# FAQs for patients

## What are the aims of ScriptCheckSA?

To identify patients who:

- are at risk of harm from high-risk prescription drugs (monitored drugs),
- may be diverting monitored drugs, and
- are seeing multiple doctors who may also be prescribing monitored drugs.

The information in **ScriptCheckSA** helps your doctor and pharmacist make safer decisions about which medicines to prescribe or supply to you.

## What information is recorded in ScriptCheckSA?

When a monitored drug is prescribed or supplied, the law requires doctors and pharmacists to record and send the following information to **ScriptCheckSA**:

- Date drug was prescribed
- Date drug was supplied
- Patient's name
- Patient's address
- Patient's date of birth
- Name of drug
- Strength of drug
- Quantity of drug
- Doctor's details
- Pharmacist's details.

No medical notes, information about other drugs or test results are available in **ScriptCheckSA**.

## Privacy and security

### Does my doctor or pharmacist need my permission to access my record?

No. SA law allows doctors and pharmacists who are directly involved in your care to access your record for the purpose of making sure that the monitored drug being prescribed or supplied is the safest and most appropriate option for you.

## Other questions

### Have my doctor and pharmacist had training to use ScriptCheckSA?

Yes. Comprehensive training and support resources are available to all doctors and pharmacists in SA.

### How can I view my record in ScriptCheckSA?

You must submit a Freedom of Information request to the South Australian Department for Health and Wellbeing. Further information can be found on the [SA Health website](#).

## How can I correct my record if I believe it is incorrect?

**ScriptCheckSA** contains a record of information that was created in your doctor or pharmacist's clinical software. Your information cannot be updated directly in **ScriptCheckSA**. However, if you believe there is an error in your **ScriptCheckSA** record you can request the doctor or pharmacist who created the record to review and update the information in their software. Once updated, your information will automatically be corrected in **ScriptCheckSA**.

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## For more information

**ScriptCheckSA**  
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